

WHAT IS CLAIMED IS:

1. In a computer network, a method comprising,
providing an inbox schema, the inbox schema having inbox-related fields arranged into a content document with defined structures for the fields;
receiving a data access request directed to contact information, the request including associated identity information; and
in response to the data access request, manipulating at least one set of data in a logical inbox document that includes data therein according to the associated identity information, each set of data in the logical inbox document structured to correspond to a field in the content document.
2. The method of claim 1 wherein manipulating at least one set of data comprises reading data from at least one field in the logical inbox document.
3. The method of claim 1 wherein manipulating at least one set of data comprises writing data to at least one field in the logical inbox document.
4. In a computer network, a method comprising,
receiving a request to retrieve inbox data, the request including associated identity information;
reading from a data store to obtain inbox data based on the associated identity information;

constructing an inbox document including at least part of the data, the document arranged according to a defined schema for inbox data; and
returning the document in response to the request.

5. The method of claim 4 wherein the schema includes at least one defined field for extending the schema.

100
101
102
103
104
105
106
107
108
109
110
111
112
113
114
115
116
117
118
119
120
121
122
123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
143
144
145
146
147
148
149
150
151
152
153
154
155
156
157
158
159
160
161
162
163
164
165
166
167
168
169
170
171
172
173
174
175
176
177
178
179
180
181
182
183
184
185
186
187
188
189
190
191
192
193
194
195
196
197
198
199
200